The Objectives

Developing leadership exposure

Intellectual sharing among Asian and Pacific Countries

Proactive response from economic leaders

Sharpening central banks’ influences

To Make World A Better Place

With Transformational Leadership In the Next Era
Leadership can become the solution or the root cause of the problems.

The change from the smallest entities is real and sustainable.

Source: SEA Human Capital Trends 2015

“An organization will not able to transform itself before its leader transform themselves.”

Adapt to HUGE DISRUPTIONS.
The change may be unprecedented, but it is unchallengeable.

**PERIOD OF DISRUPTIVE CHANGE**

The change may be unprecedented, but it is unchallengeable.
BIG EVOLUTION IN BANKING

If the banks don’t invest in technologies, they will be behind the expectation curve.

Driving the Next Big Evolution in Banking

Digital Bank 1.0
Multichannel Integration
- E-banking
  - Dial up experience
  - Email contact center
  - Online brochureware
- Web-based account origination
- Online calculators & bill pay
- Click to chat & call
- Data warehouse
- NYC

Digital Bank 2.0
Omnichannel
- E-banking
- Multichannel Integration
- Customer driven innovation
  - Dial up experience
  - Email contact center
  - Online brochureware
- Web-based account origination
- Online calculators & bill pay
- Click to chat & call
- Data warehouse
- NYC

Digital Bank 3.0
- IoT and other Tech
  - Digital bank, digital branches
  - Rich cross-channel collaboration & advice
  - Omnichannel analytics
  - Market of one
customer centricity
- Intercloud

Digital Bank 4.0
- Complexity
  - Industry 1.0
  - Industry 2.0
  - Industry 3.0
  - Industry 4.0

End 18th century
Start 20th century
Start of 1970s
Since 2010

1st Mechanical Loom (1784)
Assembly line of Ford Model T (1913)
1st programmable logic controller (PLC), Modicon 084 (1969)
Powered by IoT, combined with other techs (2010)

Sumber: Industry 4.0: cyber physical production for mass customization DFKI
Sumber: cisco consulting service, 2014
It is crucial to be connected. It is an expectation and a simple foundation of our lives.

- **Shifted**
  - Time
  - Expectation
  - Self-perceiving

- **Hybrid Approach**
  - Best practice from traditional banking model
  - Integration next generation practice

- **New Tech & Innovation**
  - Financial Technology

**Global financial reforms towards sustainable financial system**

Presented on **FOUNDATION FOR FUTURE OF FINANCIAL INSTITUTIONS**
ANTICIPATING THE CHANGES

The greatest design of flexibility and room for maneuver

Now
Concrete
Realistic

Time Horizon
Future
New normal:
Beyond conventional wisdom

AREA I
Known
AREA II
Known
AREA III
Unknown
AREA IV
Unthinkable

Known
Unknown
Unknown
Unpredictable

Decision Making under Uncertainty
Decision Making under Unknown

Scenario Planning

Make better-informed strategic decision
Understand the potential differential factors
Prepare to anticipate challenges
Identify early signals
Adapt to the strategy & respective action plan
BI CURRENT RESEARCH ON
TRANSFORMATIONAL LEADERSHIP
Strengthens the learning and research pillars in leadership and managerial field

- **Transformational Leadership through Applied Neuroscience: Transmission Mechanism of the Thinking Process**
  Juhro, S.M & Aulia, A. F., 2017

- **Transformational Leadership and Neurofeedback: The Medical Perspective of Neuroleadership**
  Edison, R. E., Juhro, S. M., Aulia, A. F., & Widiasih, P. A., 2018

**NEXT…**
Transformational Leadership in the Next Era: Economic Game Changer and Frugal Innovation

SOON IN
International Journal of Organizational Leadership
THANK YOU